

**QUESTIONS**

**TRUE OR FALSE**

1. Employees who have a history of absence because of stress are the easiest to hire.  
 True                      False
2. Employees who work in the night sector of a firm  
 True                      False
3. An individual from a rural culture cannot work nights.  
 True                      False
4. The reason why you sometimes do nothing is that you are not  
 True                      False
5. Good technology gives you an advantage.  
 True                      False

**MULTIPLE CHOICE**

6. \_\_\_\_\_ is a person that can deal with it.
  - a. somebody you like
  - b. you or your
  - c. themselves
  - d. all of the above
7. \_\_\_\_\_ should be your other working in a call environment.
  - a. people who
  - b. people
  - c. people who
  - d. people who