

Cultural Competency

Name: _____

Date: _____

(1) Lack of awareness about cultural differences makes it easier for both providers and consumers to achieve the best, most appropriate service.

True

False

(2) Cultural competence is a set of behaviors, attitudes, and policies that come together in an organization to enable it to work effectively in cross-cultural situations.

True

False

(3) Each person is a member of only one culture.

True

False

(4) Check the following that are examples of different cultures:

_____ Family

_____ Neighborhood

_____ Spiritual

_____ Ethnic

_____ Work

_____ Gender

_____ Age

_____ Common Interest

(5) The term culture is analogous to community, but culture relates more to the behaviors manifested by the community.

True

False

(6) Race is a _____ and _____ construct that is most often important in societies with a history of oppressing specific groups.

(7) Ethnicity is a classification of humans according to physical characteristics.

True

False

(8) Cultural _____ is when differences are seen as a problem; identifies one superior culture. Cultural _____ is when one feels all cultures are alike; culture does not account for differences. Cultural _____ is when one recognizes differences but is complacent in making change.