

12) Each of the terms about cultural differences below is used by both providers and consumers to address the best, most appropriate service.

True

False

13) Cultural competence is a set of behaviors, attitudes, and policies that come together in an organization to enable it to work effectively in cross-cultural situations.

True

False

14) Each person is a member of only one culture.

True

False

15) Check the following that are examples of different cultures:

_____ Family

_____ Neighborhood

_____ Spiritual

_____ Ethnic

_____ Work

_____ Gender

_____ Age

_____ Cultural Interest

16) The same culture is analogous to community, but culture refers more to the behaviors modeled by the community.

True

False

17) Racism is a _____ and _____ construct that is more often important in relation with a history of oppressing specific groups.

18) Ethnicity is a flexible idea of features according to physical characteristics.

True

False

19) Cultural _____ is when differences are used as a problem, identify one specific culture. Cultural _____ is when one looks at cultures and other cultures does not account for differences. Cultural _____ is when one compares differences but is complacent in making change.