

## CONSUMER RIGHTS/CONFIDENTIALITY QUIZ

Name: \_\_\_\_\_

Date: \_\_\_\_\_

**T F** 1. Confidential information can be written and/or verbal information.

**T F** 2. It's ok to borrow \$2.00 from a client if i pay them back the next day.

**T F** 3. A client who does not agree with a program decision can file an appeal or grievance.

**T F** 4. It's all right to ask a client to mow my lawn, if i offer to pay him or her for it.

**T F** 5. If a client refuses to take his or her medication, it's okay to force them to take it.

**T F** 6. If i see a co-worker being abusive towards a client, it's my legal duty to report it to a supervisor immediately, even if i have discussed it with the co-worker.

**T F** 7. If a client tells you that someone has hit them but you know the client "tells tales" and there are no marks on them, you don't have to report this.